

## **Return & Refund Policy**

Thanks for shopping at [www.agreenerworld.org](http://www.agreenerworld.org)

If you are not entirely satisfied with your purchase, we're here to help.

### **Returns**

You have 30 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item needs to have the receipt or proof of purchase.

1. Please email [info@agreenerworld.org](mailto:info@agreenerworld.org) to inform us of the refund.
2. Mail your returned item to the address below. Please note that shipping costs are not reimbursed.

A Greener World  
PO Box 115  
Terrebonne, OR 97760

3. Include in your package a signed letter stating the reason for your return and the original receipt.

### **Refunds**

Once we receive your item, we will inspect it and notify you that we have received your returned item, and notify you of your refund status within 10 business days. If your return is approved, we will initiate a refund to your credit card (or original method of payment).

Refunds are typically credited within three business days of approval, depending on your card issuer's policies.

### **Shipping**

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. It is recommended that you get a tracking number for your return package to ensure delivery. We cannot be responsible for returned items that are not received.

All orders are shipped within 48 hours Monday - Friday 8am - 5pm PST.

We will use the following carriers to deliver our orders:

United States Postal Service (First class mail) unless the item(s) are over 13 ounces in weight then the item will be shipped out in a Priority box via United States Postal Service.

The rate charged for the shipping of your order is a flat rate per item which is clearly marked next to each item.

If you order more than one item, we will usually ship all of your items in one package. For example: If one of your items costs \$2.00 to ship and the second item you purchase costs \$3.00 to ship, your total shipping cost will be \$5.00.

### **Back Orders**

Our e-commerce doesn't allow back orders to be placed. If an item is out of stock, you will be not be able to place an order. Please call 1-800-373-8806 or email [info@agreenerworld.org](mailto:info@agreenerworld.org) with questions on product availability.

### **Contact Us**

If you have any questions on how to return your item to us, contact us at [info@agreenerworld.org](mailto:info@agreenerworld.org) or call 1-800-373-8806.